

Rigid Core Care and Maintenance

Daily Maintenance

1. Sweep, dust mop or vacuum your floor regularly to remove any particles that could cause abrasion or scratch your floor. **CAUTION:** Vacuums with a beater bar or power rotary brush head can damage a floor and should **NOT** be used.
2. Apply appropriate cleaning solution to the cleaning cloth / mop. Use a cleaner specifically manufactured for resilient flooring. Do NOT apply directly to the floor.
HINT: For best results, clean the floor in the same direction of the planks. When the cleaning cloth/mop becomes soiled, rinse or replace it with a clean one. Following up with a clean, dry cloth will remove residual streak marks and spots.
3. Do NOT leave any amount of liquids (water, juice, soft drinks, spills, pet urine, etc.) on the floor. Clean any wet spots immediately.
4. Do NOT use a steam cleaner.
5. Do NOT use a wet mop or douse floor with water or liquid cleaners. Liquid can seep between the cracks and cause moisture damage.
6. Do NOT use any cleaning agents containing ammonia, wax, oil or polish. Left over residue will form a dull film. Use a neutral pH cleaner to avoid damage to the finish.
7. Do NOT use steel wool or scouring powder which will scratch the floor.

Preventative Maintenance

- Protect your floor when using a dolly for moving furniture or appliances. Protective sheets and/or plywood may be needed. Never slide or roll heavy furniture or appliances across the floor.
- Place protective pads beneath furniture legs and other heavy objects. Replace as needed if the protectors are felt or wool pads.
- Avoid excessive exposure to water from being tracked in during periods of inclement weather.
- Minimize abrasive material and dirt by placing mats on both sides of exterior doors and by using area rugs in high-traffic areas.
- Use protective mats beneath rolling chairs and keep furniture casters clean.
- Keep pets' nails trimmed.
- Remove shoes with cleats, spikes or exceptionally pointy heels before walking on the floor.

Floor Repair

Replacement of damaged planks is possible. Flooring can be disassembled from the wall nearest the damaged area and the damaged plank can then be replaced. Single plank replacement is also possible.